



*Proudly Helping Parents Plan for the Cost of Higher Education.*

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### **Service Guarantee**

We guarantee we will not mislead you or insult you with phony guarantees. Rather, we will do the work stated below accurately and on time. We will put our expertise to work for you so that you do not have to become a financial aid expert.

The following services will be provided accurately and on time:

1. College Search
2. Calculate your Estimated Family Contribution
3. When applicable, make recommendations to reduce EFC
4. Analyze your financial situation
5. Make recommendations on how to fund your EFC
6. Complete and file FAFSA
7. Register and file Financial Aid Profile
8. Confirm accuracy of Student Aid Report & make adjustments
9. Complete verification forms
10. Complete all individual university forms
11. Direct all negotiations
12. Complete Subsidized loan applications
13. Complete Unsubsidized loan applications
14. Provide a "Planning checklist" containing what will be done and when
15. Implement any financial recommendations
16. Provide complete customer service
17. Provide your family with PEACE OF MIND

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